

# PICKLEBALL DEN

## THE TECHNOLOGY POWERING THE SPORT

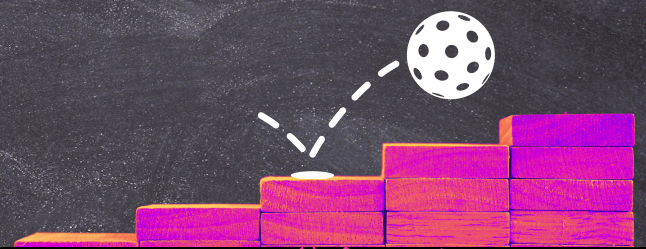
Clubs are more than just member communication, spreadsheets, or sign-up sheets, but these features can be integral to a well-managed and maintained pickleball community. To offer value to club members, there is a lot of organization that must be invested, and technology becomes a main ingredient to a well run club. Selecting the right technology is not as easy as it may sound. A quick short-term solution may solve an immediate need, but long-term it can become a drain of resources and volunteer time. There can also be temptation to find a “free” app. However, a free app most likely does not meet the requirements, nor will it have staff on-hand to answer questions and provide helpful answers.

This is why selecting club software technology is such an important decision. While there are many free apps to choose from, these generic solutions don't supply managers, volunteers, or members features that meet all the requirements for large clubs. Also, having members download an app for one task, then another app for another task, will soon result in players having to learn a half-dozen apps. Volunteers want to be playing the game, not worrying about supporting different software platforms.

Pickleball clubs are growing rapidly, so it's best for a club to grow into the technology rather than outgrowing a narrowly scoped software app. Acclimating players to new software is time consuming so it's best to only do it once. This is where Pickleball Den becomes the right choice and a great value for clubs.

At Pickleball Den we offer clubs a wide array of functions such as sign-up sheets, player communication, play organization, court reservations, ladder leagues, payment processing, and much more. With our robust state of the art software and unparalleled customer service and support, your club will be able to deal with one company to assist your club as it grows from 50 players, 100 players, and as we've seen more and more, over 1,000 players. When you're trying to support hundreds of club members, it is vital that you have a company behind the scenes that you can contact and receive timely and reliable information. This is where Pickleball Den becomes the easy choice!

# LET'S GROW



June 11, 2022



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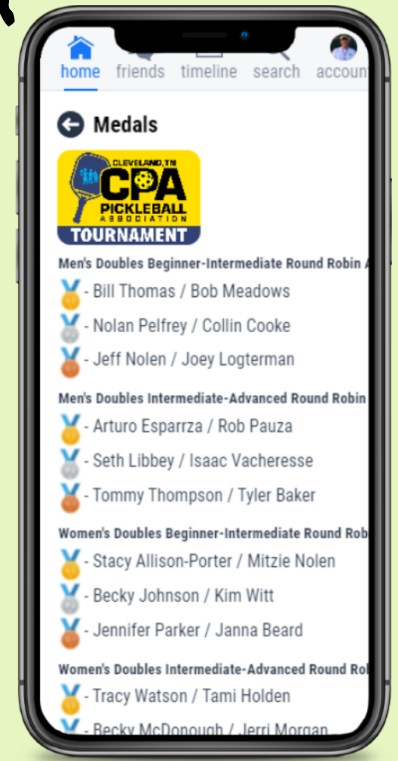
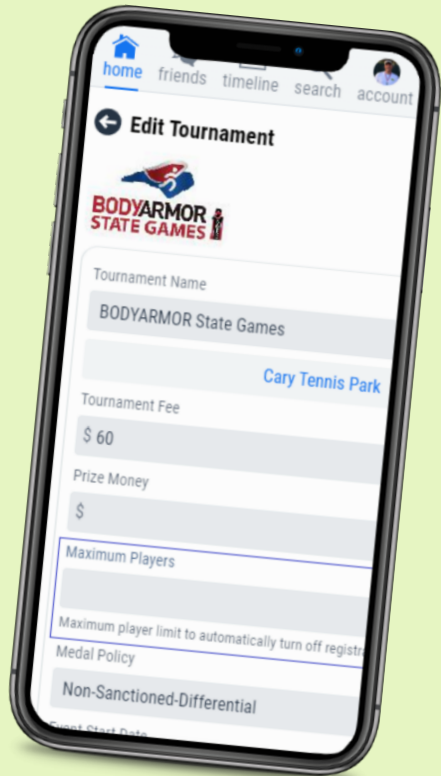


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# FEATURED TOURNAMENT UPDATES

## MEDAL REPORT

Tournament directors and players can now view all medal recipients across the tournament. Directors can send the medal report to tournament participants as well.



## PLAYER LIMIT

Tournament directors can now set a player limit for tournament registration. Once the player limit has been reached, tournament directors will receive a notification that tournament registration has been turned off due to the maximum number of players being registered.

## TOURNAMENT CONTINGENCY PLAN

At Pickleball Den, we use the most robust system for our technology, but we understand that system errors do occur. Pickleball Den has now provided a built-in contingency plan in case of unexpected technological issues. Our software takes a snapshot of the tournament every ten minutes. This data can be downloaded in a spreadsheet for tournament directors to use to continue the tournament.

Watch Our YouTube Video to Learn More:

[▶ Tournament Contingency Plan](#)

| Round  | Time            | Status    |
|--|-----------------|-----------|
| Men's Doubles Intermediate Round Robin 18-19 Age | May 21 10:05 AM | Completed |
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## MESSAGING BY BRACKET

Users now have the ability to message players in a specific bracket. To use this feature, visit the **Message Staff/Players** menu.

## LEAGUE TOURNAMENT

Users are now able to log a forfeit during a league tournament.

## LEAGUE TEAMS

League teams can now contact each other easily using Pickleball Den messaging. This feature makes scheduling game play effortless!

League teams can also customize their team names. What a fun way to show individuality and spirit for your team!



## FEATURED CLUB UPDATES

### MANAGING SIGN-UP SHEETS

Club managers may now specify if a player can manage sign-up sheets. Approved players can be given access to features such as removing players or canceling game play. Under **Club Member Edit**, check the appropriate box for player rights.

### TOURNAMENT REVIEW

Tracey Taylor, a Pickleball Den tournament user, shared her experience and the positive feedback from players using Pickleball Den software.

**"It was super smooth ... considering it was the first time we truly used Pickleball Den. The players loved checking in online- It was easy to see the brackets and find player info."**

June 11, 2022

| Age   | Match | Date/Time       | Status    |
|---|-------|-----------------|-----------|
| Women's Doubles 2.5 Round Robin 19-99                                 |       | Apr-29 11:00 AM | Completed |
| Women's Doubles 2.5 Round Robin 19-99 Age Playoff (Gold/Silver Medal) |       | Apr-29 12:42 PM | Completed |
| Women's Doubles 2.5 Round Robin 19-99 Age Playoff (Bronze Medal)      |       | Apr-29 12:42 PM | Completed |
| Women's Doubles 3.0   |       |                 |           |

## BRACKET ORGANIZATION

When viewing brackets, users can now enjoy an easier, more connected viewing experience. Brackets are now organized to show additional playoff brackets that were generated from the current game.



## MEDAL MATCHES

Tournaments may now specify medal matches to be best of 3 games, win by 2. To make this change, edit the bracket and check-off the appropriate box.



## DEN GLOBAL RATINGS

**Pickleball Den has now surpassed 4,000 rated players with Den Global Ratings!**